

## November 4<sup>th</sup>, 2011

Many years ago I bought a 105 year old house in Wolseley. It came with roofing issues. Ice damning and leakage is almost inevitable with a house as old as mine, unless of course you invest in getting a proper roofing job done.

I spent many years watching the ice develop in my eavestroughs and having to spend my weekend's three stories high on a ladder, roof raking my slopes so they wouldn't cause any more leakage over the winter. This summer I decided to finally make the investment that was necessary to stop the leaking along with the headache and stress of worrying about my roof every time it snowed. The decision wasn't easy, as it's not an inexpensive project and you must find a company that you trust.

I was referred to Above All Roofing by a good friend and General Contractor. I called for a quote and was please to meet Jordan a few days later. He was professional and knowledgeable and not only provided me with a quote in person but began to convince me that this was a company I could trust.

In order to solve my ice damming issues I also needed insulation. Luckily Above All is one of the only companies in the city who can perform both services without subcontracting. That was important to me. Bill came to give an initial assessment and was able to draw up a quote in a matter of days. Again, I found the level of professionalism and knowledge to be...well, Above All others.

I quickly accepted their quote after receiving three other quotes which were less than professional, overpriced, or untrustworthy. The week of the job I was well informed as to what the plan was, how the progress was going, and got all my questions answered within a very reasonable time frame. The onsite crew spent two days completing my project. They were presentable, courteous and polite and worked quickly and accurately to complete the job on schedule. Our property was properly respected and cleaned daily and the several times I was around to check on the progress I was greeted with conversation, smiles and general good spirits. I didn't expect that it would be a pleasure to have a roofing crew spend days at my house, but in the end I was pleased to find my property cleaner than when they had arrived and shaking hands when they left. You may expect that a company of such caliber would be also be the most expensive and this wasn't my experience.

I would strongly recommend Above All Roofing for anyone looking for a professional, trustworthy company who will complete your roofing needs with efficiency and quality workmanship. I extend my most sincere gratitude to everyone who helped make my project a success. It is a pleasure to work with you.

Yours truly,

Ben Hopper

Sales Trainer, Sandler Training