

When you select Above All for your project, you're choosing high standards, conscientious workers, and open communication. This document provides a brief outline of our process, so you know what to expect when we arrive.

STEP **Property Protection and Site Setup**

1

You've already cleared away things such as patio furniture from around your home, but we'll also do what we can to best protect your property. This often includes taking measures to protect windows, doors, and flower beds. We'll set up our equipment with care and minimal disruption to your landscape; just as if it were our own!

STEP **Remove Existing Materials**

2

The next step is removing the steel or aluminum components that need to be replaced. We work quickly and carefully to avoid damage to the substrate. Of course, every project is different, but you can expect the removal process to take a few hours up to an entire day.

STEP **Prepare for Installation**

3

After we've removed the old materials, we'll inspect the wood substrate (including soffits, fascia/sub-fascia, and rafter tails) to ensure there is no rot. We will also install ventilation channels as required, which are cut into the soffit boards to ensure proper air circulation. If we find an unanticipated amount of rot, we follow our principle of early and often communication. The project foreman will be in touch to discuss the change to the scope of work and confirm costs with you. Please ensure you will be available by phone so that we can stay on track despite these potential changes.

STEP **Install Aluminum Products**

4

We create our own custom, continuous, seamless eavestroughs on site, and apply sealant to all outside and inside corners, end caps, and downspouts. Our zip hinges showcase our attention to detail: we're one of the few companies that provides them to better manage downspout extensions. Once these new materials are ready to go, we're off to the races! It's difficult to specify how long installation will take, because factors such as project size and "ease of access" (proximity of trees, neighbouring properties, fences, etc.) can affect timelines. We'll be sure to let you know if we foresee any delays!

STEP **Clean Up Site and Recycle Materials**

5

Once installation is complete, we'll clean up your space. We pride ourselves on the details, and that means we aim to leave no trace behind. After a final walk-around for overlooked debris, we'll call it another job well done. We hope you'll think so, too. Finally, we take environmentalism seriously, and have a recycling program for used building materials. All steel, aluminum and wood from your project will find new life!
